

TED WIENS TIRE & AUTO

TIRE ROAD HAZARD POLICY

WHAT IS A ROAD HAZARD: A road hazard occurs when a tire fails due to puncture, bruise or break during the course of driving on a maintained road. Nails, glass and potholes are the most common examples.

INITIAL COST: (A) For tires with an aspect ratio less than "55" or a wheel diameter greater than 20" or LT flotation sizes, or any non-stocking tires, the initial fee is 20% of the retail purchase price. (B) For all other eligible tires the initial fee for this road hazard policy shall be the greater of \$10.00 or 10% of the retail purchase price.

WHAT IS COVERED: This Road Hazard Program is extended only to you, the original purchaser, and not to anyone who may purchase your tires during the term of this Road Hazard Policy. This Road Hazard Program covers only the tires listed on your original invoice. You must purchase a Road Hazard Policy for each covered tire. Each tire must be clearly listed by DOT number in the road hazard portion of the invoice. This document must be presented, along with your original invoice, to obtain service.

WARRANTY: If a tire becomes unserviceable due to a covered puncture, cut, break, or other road hazard under normal driving conditions, we will, at our option, repair the tire if repairable at no charge to the customer, or (see A above) replace the tire charging on a prorated basis (based on tread wear) for the remainder of the tire life (until 5 years or until the tire is worn to 2/32" tread depth, whichever comes first). Or (see B above) replace the tire with a new tire at no charge for the first 12 months and charging on a prorated basis (based on tread wear) for the remainder of the tire life (until 5 years or until the tire is worn to 2/32" tread depth, whichever comes first). The credit will be computed using the original retail price on the customer invoice. Some vehicle manufacturers may require new tires be replaced in sets of 2 or 4. This warranty is limited to the damaged tire only. IF YOU DESIRE TO INCLUDE A REPLACEMENT TIRE IN THE ROAD HAZARD PROGRAM YOU MUST PURCHASE A NEW ROAD HAZARD POLICY FOR THE REPLACEMENT TIRE.

EXCLUSIONS AND LIMITATIONS: The following tires are not eligible for coverage. Any emergency service vehicle; any vehicle used for hire, commercial towing, construction or postal service; any vehicle used on a farm, ranch, or agriculture. Coverage excludes any damage that occurs from off road use. Coverage excludes any damage from vehicle collision, fire, vandalism, theft, abuse or neglect. Also excluded are damages caused by mechanical failures (e.g. failed shocks, struts, alignment, balancing). We reserve the right to replace an unserviceable tire with a like tire if exact replacement is not available in inventory. You are responsible for any additional charges including, but not limited to, mounting, taxes and miscellaneous fees. This warranty is limited and in no event shall be considered to include loss of time, use of vehicle or other incidental damages of any kind. NO TED WIENS EMPLOYEE HAS THE RIGHT TO MODIFY OR CHANGE THIS WARRANTY IN ANY WAY.

THIS DOCUMENT SUPERSEDES ANY OTHER PRINTED MATERIAL, INCLUDING TERMS LISTED ON THE REVERSE SIDE OF YOUR INVOICE.

Sold By:

Invoice Number _____

DOT Numbers are REQUIRED – Please list below

Tire 1: _____ Tire 2: _____

Tire 3: _____ Tire 4: _____

Tire 5: _____ Tire 6: _____

NATIONWIDE TIRE PROTECTION PLAN LIMITED WARRANTY

This tire protection plan warranty is made by the independent facility from which you purchased the tires. This limited tire protection plan warranty applies to the tires, original purchaser and the original vehicle identified on the receipt. This limited road hazard warranty only applies to passenger and light truck tires, which, during its tread life or within the covered period of time, becomes unserviceable because of a road hazard. The tire protection plan warranty is optional the purchase must appear on your receipt. A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving on a maintained road. Nails, glass, and potholes would be the most common examples.

WHAT YOU MUST DO TO OBTAIN SERVICE

If you are less than 25 miles away from the original selling Facility, you must return your vehicle to that Facility for any tire repair or replacement under the warranty.

If you are more than 25 miles from the original Facility, then you must call the Warranty Administrator prior to any warranty work being performed, at **888-411-9560**, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time), Saturday from 9:00 a.m. to 6:00 p.m., excluding holidays. The Administrator will provide to you the nearest participating Facility. If there are no participating locations in your area, you may take your vehicle to a non-participating Facility in your area. If the non-participating Facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice (or legible copy) and subsequent warranty repair invoice (or legible copy) to the Administrator for review, within 60 days of the date of tire repair or replacement.

YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S) AND THE TIRE PROTECTION PLAN WARRANTY.

Prior authorization must be obtained to replace a tire damaged by a road hazard.

The damaged tire must be made available for inspection by the facility and/or the program administrator.

All claims and any required documentation must be submitted to the facility or the administrator within 60 days of the date of failure and/or service.

WHAT IS COVERED BY THE TIRE PROTECTION PLAN LIMITED WARRANTY

The tire protection plan warranty is valid for a period of 3 years or until any portion of the tire is worn to 2/32 of an inch or less, whichever occurs first.

Tire Replacement: If a tire becomes unserviceable because of a road hazard during the useable tread life of the tire, it will be replaced with a new tire. If available, an exact make/model replacement tire will be installed. If not available, a comparable quality tire will be installed. If the tire failure occurs within the first 33% of useable tread wear, and cannot be safely repaired per manufacturer's guidelines, the tire will be replaced with coverage up to 100% of the original price paid for the tire. After the first 33% of useable tread wear, you will be charged for the consumed useable tread wear on the original tire, times the original selling price of the tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. When the tread is worn down to 2/32" the tire is considered worn out and is not eligible for adjustment. If you want road hazard warranty on the replacement tire, you must purchase a new road hazard warranty for the new tire.

Tire Repair: If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at any participating facility. The warranty will cover up \$20.00 to have the tire repaired. The road hazard warranty will remain in effect after a tire is repaired.

FLAT TIRE CHANGING ASSISTANCE

For 36 months from the date of purchase of this warranty, you may receive flat tire changing assistance by calling the service provider of your choice. If you need assistance in locating a service provider in your area, you may call **888-411-9560**. You will be reimbursed up to \$75 for eligible expenses incurred for flat tire changing assistance. Flat tire changing assistance is strictly limited to the installation of your useable spare tire. If you require a tow or any other service you are solely responsible for those charges. This benefit applies only to motorized passenger vehicles and specifically excludes trailers or those vehicles listed under the exclusions and limitations.

The following documentation must be submitted to the program administrator within 60 days of service to receive a reimbursement:

1. A photocopy of the original invoice showing the purchase of this road hazard warranty and your complete name, address, and telephone number.
2. A photocopy of the paid invoice for spare tire installation from a valid auto service provider. This paid invoice must detail the name address, and telephone number of the service provider.

Submit the above documentation to: Bridgestone TPP Roadside Assistance, P.O. Box 33535, Denver, CO 80233

EXCLUSIONS AND LIMITATIONS

The following vehicles are not eligible for warranty coverage: Vehicles with a manufacturer's load rating capacity of greater than 1 ton. Farm or agricultural use vehicles are excluded. Commercial vehicles are excluded. Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines. This warranty covers only the tires registered to the customer and listed by DOT number during the initial registration. **CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.** Some states do not allow the exclusion or limitation of consequential and incidental damages; therefore, such limitations or exclusions may not apply to you. No expressed guarantees given other than that stated herein. This warranty gives you specific legal rights; you may have other rights, which vary from state to state.

Program Administrator
888-411-9560